

Monday May 18, 2026	Owner / Agent	Service Coordinators	Supportive Housing	Property Management	Supervisor	Tax Credit	HUD Compliance	Maintenance
7:30 am - 8:50 am	Registration / Continental Breakfast in Expo							
9 am - 9:20 am	Opening General Session - Welcome, Announcements, and Professional Education Recognition							
Session I 9:30 am - 10:45 am	National Update Kris Cook	Mental Health Crisis Planning Ruben Rivera-Jackman	Best Practices in Eviction Prevention and Crisis Response Rachel Leber	Preparing & Serving Legal Notices Theresa Becerra	Budgeting & Bottom-Line Thinking Scott Ployer	Most Common CTCAC Findings CTCAC staff	HUD Interviewing Techniques Rebecca Norman	Conducting Monthly Property Inspections Carlos Diaz
10:45 am - 11 am	Morning break							
Session II 11 am - 12:15 pm	CA Legislative Update Rae Beam	Hoarding & Failed Unit Inspections Ruben Rivera-Jackman	Case Management Models That Work TCP	Marketing Angela Cisneros	Critical Thinking & Effective Problem Solving Scott Ployer	Knowing the LIHTC Rules CTCAC staff	MOR Prep Session I Robin Fox	Timely Unit Turns Best Practices Carlos Diaz
12:30 pm - 2 pm	Lunch - Scholarship Awards, Recognition of Sponsors							
2 pm to 3 pm	Break in the Expo							
Session III 3:15 pm - 4:45 pm	CA Program Update HCD	Boosting Resident Engagement & Reducing Conflict Isolation Ruben Rivera-Jackman	Balancing Accountability with Compassion Elizabeth Sandoval	Boosting Resident Engagement & Reducing Conflict Isolation Ruben Rivera-Jackman	Self-Leadership: Mastering the Inner You Scott Ployer	Understanding Student Financial Aid Calculations after HOTMA Implementation Abel Barragan	MOR Prep Session II Robin Fox	Fair Housing & Accessibility Susie Lien
5:pm - 6 pm	Maintenance Madness							
6 pm - 10 pm	Monday Night event							

Tuesday, May 19, 2026	Owner / Agent	Service Coordinators	Supportive Housing	Property Management	Supervisor	Tax Credit Compliance	HUD Compliance	Maintenance
7:30 am to 8:30 am	Continental Breakfast							
Session IV 8:30 am - 10 am	Insurance Trends Megan Davidson	Communicating Professionally Valerie Largin	Understanding Supportive Housing: Integrating Services & Housing Stability Sabrina F. Alesana	Communicating Professionally Valerie Largin		Tax Credit Income Calculations Basics Angela Cisneros	Don't Leave Money on the Table: Special Claims for Maximum Recovery Jenny DeSilva	Safety in the Workplace Scott Ployer
10 am - 10:15 am	Morning break							
Session V 10:15 am - 11:45 am	Hiring & Retaining Best Practices Anel Murphy	Creating Joy at Work Veronicah Cohen & Sheri Fenenbock	Balancing Property Management & Supportive Services to Enhance Tenant Engagement & Empowerment Jo Dominguez & Sabrina F. Alesana	Asset Management 101 Angela Cisneros & Nicole Harper		How to Respond to State Audits Sue Silva	From Confusion to Clarity: Navigating HUD Secure System Jenny DeSilva	Personal Protective Equipment Scott Ployer
12:00 pm - 1:15 pm	Lunch - Industry, Agency Staff, Spirit of AHMA and Associate Awards, Community of Quality Awards, and Conference Committee Recognition							
Session VI 1:30 pm - 3 pm	Leading with Emotional Intelligence Monica Brown	Witnessing Without Wearing It: Grief, Care and Staff Well-Being Shannan Guillory	Tenant Engagement & Empowerment Jo. Dominguez, Linda Arnold, Theodore Patton & Alicia Rhoden	Maintenance & Vendor Management Debbie Atilano	How to Detect and Address Potential Workplace Violence Scott Ployer	Tax Credit Asset Calculation Basics Sue Silva	Where HUD Meets LIHTC: Navigating Layered Compliance Jenny DeSilva	Budgeting & Inventory Control Gabriela Chavez & Miguel Baeza
3 pm - 3:15 pm	Afternoon break							
3:15 pm - 4:15 pm	The State of AI in Multifamily Whitney Kidd							
4:15 pm - 4:30 pm	Closing session - Prize Drawings							