

# How to Submit the Perfect Voucher

1

# Housekeeping

Please turn phones to vibrate

Class duration: 11:00am - 12:15pm

Lunch(other activities)12:30pm - 2:00pm



2

### References

- 202D MAT Guide
- HUD Client Information Policy Systems (HUDCLIPS)
- Project Based Voucher (PBV) Regulations 24 CFR Part 983
- HUD Handbook 4350.3, Change 4
- 50059 & 50059A Instructions

3

# Learning Objectives

- Understand what is a Voucher
- Deadlines for TRACS Submission
- Understand TRACS Database
- Monthly Activity Transmission (MAT)
- What is HUD Forms 50059 & 50059A
- Frequent Voucher & Tenant File Errors

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### Understand What is a Voucher

A voucher is an electronic submission made monthly by Owners/Agents to secure Section 8 tenant assistance payments.

HUD'S Multifamily Housing (MFH) division uses the Tenant Rental Assistance Certification System (TRACS) to manage/store resident certifications and monthly Housing Assistance Payment (HAP) requests, known as vouchers

To submit "the perfect voucher", you must understand

- The certification process
- The voucher process
- The TRACS database

5

### Understand What is a Voucher

To be "TRACS" Compliant, Owner/Agent must ensure that:

- Residents are qualified correctly
- The Tenant Rent (TR), Total Tenant Payment (TTP) and the Assistance Payment (AP) are calculated correctly
- The existing residents submit new certifications as required
- Residents who are no longer qualified are terminated correctly
- Residents who pass away or move-out are processed correctly
- The Unit Contract Rent, and the Utility Allowance are correct (Rent Schedule)
- The HUD Form 52670 aka monthly voucher is correct, and that the residents and Owner/Agent are receiving the correct amount of subsidy

### Deadlines for TRACS Submissions

The Deadline for transmission of Vouchers (Form 52670) and all related TRACS files supporting the voucher is the 10<sup>th</sup> calendar day of the month directly preceding the voucher payment month.

For example, The July 25 Voucher TRACS transmission would be due on June 10th.

Note: Submit Voucher and tenant files as soon they are ready. DO NOT wait until the 10<sup>th</sup>.

7

### Deadlines for TRACS Submissions

Continue Deadlines for TRACS Submissions:

If vouchers are submitted timely, they will be paid by the first business day of each voucher month.

*Late Note:* Vouchers must be submitted by the 10<sup>th</sup> of each month. If a voucher is not received timely a *Late Notice will be issued*.

**Discrepancy:** Vouchers can also be paid with a discrepancy. If the voucher has a discrepancy the Contract Administrator will notify the Owner/Agent and issue a **Discrepancy Notice**.

Corrective Action: In the event the voucher is "over or under paid", The CA will issue a corrective action notification explaining and correcting the over or under payment with in 30-days from when the issue is discovered

\*Three late notices equals one MOR finding.

### **Understand TRACS Database**

TRACS stands for **Tenant Rental Assistance Certification System**, a HUD database that stores tenant data (50059) and Voucher information.

Owner/Agents <u>must</u> submit <u>monthly</u> electronic submissions of tenant and voucher data to HUD electronically.

Access for TRACS through HUD Secure Systems— Owners, Management Agents and Contract Administrators can access <u>TRACS</u> and its queries and reports to monitor compliance. <u>HUD</u> will not issue the <u>HAP</u> payment to properties <u>under compliance</u> (Status Code T53)

**What does this mean?** The Voucher failed compliance percentage standard as a result their HAP payment has been suspended. <u>See Sample below</u>

9

### **Understand TRACS Database**

#### Active Tenant Count/Units: 18/82 (22%)

Back to Query

Select a Voucher ID to view additional voucher details.

Voucher ID	Voucher Date	Correct-	TRACS Processed Date	Status Code
2501022989	01/01/2025	N	05/09/2025	T53

VST53 VOUCHER FAILED COMPLIANCE PERCENTAGE STANDARD FOR REVIEW.

10

### **Understand TRACS Database**

#### What happens with the data that is sent to TRACS?

TRACS processes two types of electronic files:

- 1. Voucher Files
  - MAT 30
  - These are the first transactions processed by TRACS
- 2. Tenant Files

These include data on tenants' housing status and certification changes. TRACS processes them in the following order, regardless of the property:

- Move Outs (MAT 40)
- Terminations (MAT 65)
- Full Certifications (MAT 10) Ex: AR, IR, MI, and IC
- Unit Transfers/Gross Rents (MAT 70)

1

11

# Monthly Activity Transmission (MAT):

#### What is the MAT?

The Monthly Activity Transmission (MAT) is a front-end subsystem of TRACS. It accepts data transmitted from the sites to HUD or Contract Administrator in an electronic form and returns messages from HUD or Contract Administrator to the sender sites.

All error messages are automatically return to the sender's iMAX account. Users are advised to check their iMAX <u>mailbox daily</u> to ensure timely resolution of any issues.

# Monthly Activity Transmission (MAT)

#### **MAT Electronic File Types:**

- MAT10: A record in a TRACS file for a <u>full certification</u> (Annual, Interim, Move-in, or Initial 50059).
- MAT15: Address Record. When a unit renumbering is done, the previous unit number is data that is commonly missed.
- ❖MAT30: A HAP Request record in a TRACS file (voucher file).
- \*MAT31: A record in a TRACS file that deletes a HAP Request that was previously sent (*Delete voucher*).
- \*MAT40: A move-out record in a TRACS file (partial certification).
- \*MAT65: A termination record in a TRACS file (partial certification).
- \*MAT70: A GRC (Gross Rent Change) /Unit Transfer record in a TRACS file (partial certification).
- ❖MAT 90 & MAT 92 History Baseline

13

13

### What is HUD Forms 50059 & 50059A

#### What is a 50059?:

A certification HUD 50059, or the "Owner's Certification of Compliance with HUD's Tenant Eligibility and Rent Procedures," is essential for subsidized housing programs as it verifies tenant eligibility for assistance and ensures accurate rent and assistance payment calculations in line with HUD regulations.

### What is HUD Forms 50059 & 50059A

#### Full Certification (50059)

**Initial Certification (IC):** It is used to initially certify a tenant's eligibility for housing assistance. In other words, *marks the date when a tenant begins receiving subsidy*.

**Interim Certification (IR):** It is used to report changes in the tenant's Income, household composition that affect the tenant rent or assistance payment. In other words, *changes in the tenant's circumstances*.

**Annual Recertification (AR):** It must be process annually. It is used by the O/As to certify tenant's eligibility to continue receiving assistance. In other words, *if not submitted to TRACS timely, the tenant will be terminated.* 

Move-In Certification (MI): When an applicant moves into the property.

15

15

# What is HUD Forms 50059 & 50059A

#### Partial Certification (50059A)

**Termination (TM):** It is <u>used to stop assistance</u> due to the tenant's ability to pay Market Rent or due to a failure to comply with the applicable regulations for recertification.

Move Out (MO): It is used when an applicant moves out of the property.

**Gross Rent Changes (GR) -** Any HUD-approved change in the contract rent or the utility allowance for a unit. The property can implement a gross rent once the Rent Schedule is *executed*.

**Unit Transfers (UT)** With owner approval, a tenant moves from one unit to another unit within the same property.

16

### What is HUD Forms 50059 & 50059A

**Termination (TM):** It is <u>used to stop assistance</u> due to the tenant's ability to pay Market Rent or due to a failure to comply with the applicable regulations for recertification.

Enter the valid code which best describes the reason for the Termination.

TI = TTP Equals/Exceeds Gross Rent or moving to market rent

TC = Did not supply citizenship/eligible alien documentation.

TR = Did not re-certify on time. Tenant required to pay market rent.

TF = Tenant refused to transfer as agreed or submitted false data.

CE = Subsidy contract expired-not renewed. Do not use when renewal is delayed.

ST = Ineligible Student. Not available for PRAC. Tenant must move out.

1

17

### What is HUD Forms 50059 & 50059A

DS = Double subsidy at move-in. Use to terminate subsidy when a move-out from a former property is effective after the move-in or initial certification date for the new property. The code is intended to be used on a termination effective on the move-in or initial certification date. It will result in an adjustment on the voucher that gives back subsidy for the TM date.

ND = Natural Disaster or Uninhabitable Unit or Presidentially Declared Disaster

AB = HUD abated unit.

RR = Substantial rehab or repair - Tenant expected to return.

NS = Resident did not qualify for subsidy at MI for reason other than Double Subsidy. Typically, this would be a situation where income at MI or IC is being corrected as a result of an EIV or other investigation and it is found that the tenant was not eligible.

OT = Other. A reason not covered by any of the other codes.

18

### What is HUD Forms 50059 & 50059A

Move Out (MO): It is used when an applicant moves out of the property.

Choose one of the valid codes that best describe the reason for the Move-Out:

- 1. Owner initiated for nonpayment of rent
- 2. Owner initiated Other
- 3. Tenant Initiated Other
- 4. Death of the Sole Family
- 5. Unit Transfer between two projects. See 2.0.2.D MAT Guide: Section 4.1
- 6. Reserved for TRACS use only (HQ Move Outs)
- 7. Abandoned Unit
- 8. Failure to submit SSN
- 9. Uninhabitable unit Abated
- 10. Substantial Rehab or Repair Tenant expected to return
- 11. RAD to Housing Choice Voucher **Used only for RAD tenant accepting a Housing Choice Voucher (HCV)**

19

### What is HUD Forms 50059 & 50059A

#### **Combining Full Certifications with Partial Certs**

**Gross Rent Changes (GR) -** Any HUD-approved change in the contract rent or the utility allowance for a unit. The property can implement a gross rent once the Rent Schedule is <u>executed</u>.

It is common to combine Full Certifications with Partial Certifications when a Contract Rent or Utility Allowance change <u>takes effect on the same date</u> as a Full Certification (AR, IR, MI, and IC).

If the Contract Rent and Utility Allowance <u>remains the same</u>, there is no need to submit GRs certifications (Contract executed at current rents)

- Voucher Rejected due to <u>Voucher Period already approved and closed</u>
- Special Claim <u>approval Claim ID missing or incorrect</u>
- Repayment Agreements <u>Balances Discrepancies</u>
- MAT 30 <u>Duplicate</u> Data submitted
- Risk of Overpayment- Move Out is effective on or after recertification date
- Incorrect Income Limits (Move Ins & Initials)
- Certification effective date exceed the 5 years status limitation.
- Contract Rents does not match Project Rent Schedule
- Tenant Incorrect TTP error
- More than one family member reports the same SSN

21

21

# Frequent Voucher & Tenant Files Errors

- HOTMA Implementation Notice 2023-10 Rent Override option
- HUD 50059 50059A certifications calculation errors
- HUD 50059 50059A certifications reflects <u>coding errors</u>

\*Incorrect special status code submitted for household member.

- \*Incorrect/blank relationship code submitted
- \*Invalid SSN Exception Code / SSN Exception Code submitted is invalid
- \*More Than One Family Member Designated As Head of Household
- <u>Previous unit number is required</u> for MAT70 Unit Transfer (Partial Certification)
- Interim and Annual Certifications <u>must</u> be effective on the 1<sup>st</sup> of the month

Effective date cannot be greater than next recertification date

**50059 Item 12 – Effective Date:** The effective date is the date the (re) certification is to be effective.

**50059 Item 14 – Next recertification date:** The next Annual Recertification date <u>should not be more than one year after the effective date</u> of the (re) certification being submitted. However, there are instances in which <u>it can be less than one year</u> (Ex: Property with a Mass Recertification



2

23

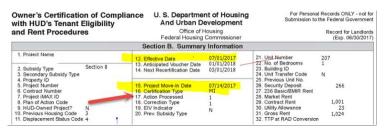
# Frequent Voucher & Tenant Files Errors

Certification Effective date precedes Move In Date

50059 Item 12- Effective Date: Enter the date this (re) certification is to be effective.

For a (MI) Move In, use the date that the tenant Move into the project.

Note: Effective Date can be on or after the move in date. If the effective date is after the "Project Move-in Date" then it will be considered an "Initial Certification" IC.



24

Incorrect special status code submitted for household member.

50059 Item 42- Special Status Code:

Identify any household member who may qualify for one of the following Special Status Code:

**E** = Elderly Head, Co-Head, or Spouse (At least 62 years of age as of the effective date of this (re)certification).

S = Full time Student 18 or older who is not Head, Co-Head or Spouse. Must have a "D" (Dependent) indicated in item 37 (Relationship code) except if the Full-time student is a foster adult, whose relationship code is "F"

H = Family member who is Disabled

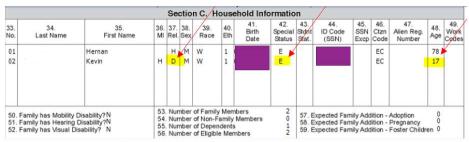
M = Family member who is US military veteran

P = Person being housed temporarily pursuant to the guidance in the HUD handbook 4350.1 Chapter

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25

# Frequent Voucher & Tenant Files Errors

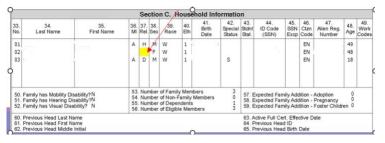


Take note that the Fatal Error is the Special Status code "E" as compared against age of the household member (item 48) In this case item 42 should be blank

#### Incorrect/blank relationship code submitted

**50059 Item 37:** - List persons living in the unit in the following order and state each person's relationship to the head by using one of the codes: H, S, K, D, O, F, L, N

TRACS requires that all space under Item 37 Relationship must be filled in. There <u>should not be</u> <u>any blank space</u>. (Details can be found on the Fun facts of this training pages 40-43)



2

27

# Frequent Voucher & Tenant Files Errors

#### Move out date is greater than 14 days following the date of death

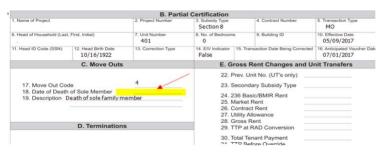
**50059A Item 18 Date of Death of Sole Member:** Review the date of death located in item 18 of 50059A- count 14 days after the date of death.

<u>HUD allows 14 days paid assistance after the date of death</u> for property to take possession of the unit. Verify that the amounts approved in the <u>adjustment section</u> are calculating correctly.



28

Note: Ensure Move Out Code 4 is entered as well as item 18 (Death of the sole family member)



29

# Frequent Voucher & Tenant Files Errors

#### Invalid SSN Exception Code / SSN Exception Code submitted is invalid

Choose the appropriate code if an individual without a valid SSN qualifies for an SSN exception. Leave blank if no SSN Exception applies.

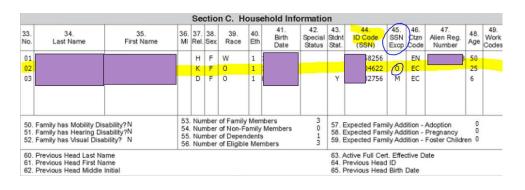
Review **50059** item **44** (ID Code (SSN) to determine if there is an exception code required on item 45 based on the list below

C = Individual who does not contend eligible immigration status

E = Individual age 62 or older

 $\mathbf{M}$  = New household member <u>under the age of 6</u> where disclosure of SSN is delayed for **90-180** days

• NOTE: When the member does not have a SSN, enter 999999999 in Item 44 of this form



31

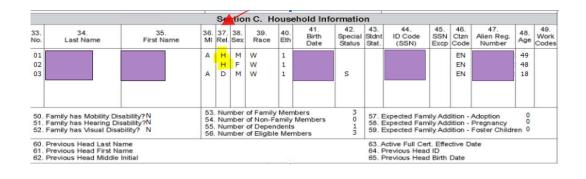
# Frequent Voucher & Tenant Files Errors

#### More Than One Family Member Designated As Head of Household

50059 item 37 List persons living in the unit in the following order and state each person's relationship to the head by using one of the codes listed below. Only the following codes may be entered.

- H Head (there can be **only one** head)
- S Spouse (there can either be a spouse or a co-head, **but not both**)
- K-Co-head (there can either be a spouse or co-head  ${\bf but\ not\ both})$
- D Dependent
- O Other adult member of the family who is not the head, spouse or co-head.
- $\mathsf{F}-\mathsf{Foster}$  child under age 18 or the child of a Foster Child or Foster adult.
- L Live-in Attendant Persons in this category are not considered members of the family. N None of the Above

32



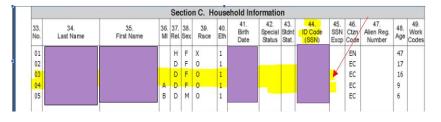
33

# Frequent Voucher & Tenant Files Errors

More than one family member reports the same SSN

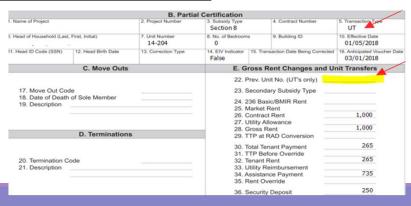
50059 Item 44 – Enter the 9-digit Social Security Number (SSN) for each of the household members.

Note: No two or more household members may have the same SSN



Previous unit number is required for MAT70 Unit Transfer (Partial Certification)

50059-A Item 22 **Previous Unit No**. For a Unit Transfer (MAT70) <u>enter the Unit from which the</u> tenant transferred. This item can't be blank.



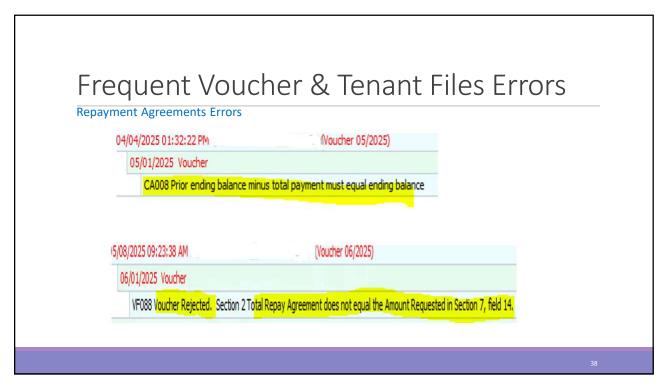
35

# Frequent Voucher & Tenant Files Errors

· Interim Certification is effective after first day of the month



Frequent Voucher	& Tenant Files Errors
04/02/2025 05:08:24 PM  12/01/2024 Voucher  VF001 Voucher period already closed  VF001 Voucher period already approved	(Voucher 12/2024)
04/04/2025 08:20:58 AM 05/01/2025 Voucher VF068 Special Claim approval ID not found	(Voucher 05/2025)
Special Claim approval ID notfound. Claim Id <mark>- B</mark> CA80000005796	Special Claim approval ID not found. Claim Id -????????????????
	37



04/10/20	025 09:27:30 AM	(Voucher 05/2025)
05/0	1/2025 Voucher	
S	A MANDATORY FIELD MUST NOT	BE SPACE FILLED
S	A MANDATORY FIELD MUST NOT	BE SPACE FILLED
	DATORY FIELD MUST NOT B ration Type is a Mandatory Fi	
)4/22/202	25 09: 10:04 AM	(Voucher 05/2024)
Gener	al File Errors	
W	Only one MAT30 allowed per b	patch
-	•	

39

# After Training Tasks

- ☐ Download HUD Handbook 4350.3
- Download the MAT User Guide
- ☐ Check with HUD / Contract Administrator for checklists and/or submission guidance
- ☐ TRACS Website.

  <a href="http://portal.hud.gov/hudportal/HUD?src=/program\_offices/housing/mfh/trx/trxsum">http://portal.hud.gov/hudportal/HUD?src=/program\_offices/housing/mfh/trx/trxsum</a>

This website updates readers on developments in TRACS. TRACS documents, announcements, and frequently asked questions and responses are posted on the website. Users can also participate in the TRACS discussion forum or email TRACS with questions, comments, and concerns.

# MISSION ACCOMPLISHED

Ready to submit the perfect voucher!!!