

2025 AHMA-PSW Conference Expo

Tuesday, May 20, 2025	Owner / Agent	Service Coordinators	Supportive Housing	Property Management	Supervisor	Tax Credit Compliance	HUD Compliance	Maintenance
7:30 am - 8:50 am	Registration / Continental Breakfast in Expo							
9 am - 9:20 am	Opening General Session - Welcome, Announcements, and Professional Education Recognition							
Session I 9:30 am - 10:45 am	National Update Kris Cook NAHMA	Family Caregivers in Affordable Housing: Making the Invisible, Visible Dr. Donna Benton USC	Supportive Housing and Homelessness 101 Jo Dominguez & Sabrina Field Alesana CSH	Preparing & Serving Legal Notices Theresa Becerra Spencer Fane	Handling Employee Reasonable Accommodations or Work Related Restrictions Servando Sandoval Spencer Fane	Tax Credit After HOTMA Elizabeth Guterrez & Mayra Lozano CTCAC	IC, UT, AR, IR... Are They Processed Timely? Robin Fox LA LOMOD	Fire & Water Restoration 101 Jeff Koscher BluSky
10:45 am - 11 am	Morning break							
Session II 11 am - 12:15 pm	State Agencies Updates Elizabeth Gutierrez CTCAC	Trauma-Informed Practices to Address Abuse and Build Resilience Dr. Donna Benton & Lori Mars USC	Supporting the IDD Population in a Trauma-Informed & Resilient Way Ana Amador & Claudia Avalos-Garcia Resilient Therapy Center	REPEAT: Preparing & Serving Legal Notices Theresa Becerra Spencer Fane	REPEAT: Handling Employee Reasonable Accommodations or Work Related Restrictions Servando Sandoval Spencer Fane	Understanding the Average Income Test Sue Silva Thomas Safran & Associates	How to Submit the Perfect Voucher Nora Barter LA LOMOD	Organizing Your Shop Angela Cisneros ARMD Consulting
12:30 pm - 2 pm	Lunch - Scholarship Awards, Recognition of Sponsors							
2 pm to 3 pm	Break in the Expo							
Session III 3:15 pm - 4:45 pm	Legislative Update Rae Beam BEAMR	How Service Coordinators Can Detect and Help Prevent Elder Abuse Elaine Chen, USC & Michelle Ornelas, RHF	Foundations of Motivational Interviewing and Stages of Change Jo Dominguez & Sabrina Field Alesana CSH	Fair Housing Trends & Best Practices Puneet Singh PKS		REPEAT: Tax Credit After HOTMA Elizabeth Gutierrez & Mayra Lozano CTCAC	Contract Renewal Package, Contract Renewal Options, and RCS Sheyla Batres, WinnResidential & Paula Morales, LA LOMOD	Crash Course on Water Heating Redge Bendheim Benrich Service
5:pm - 6 pm	Maintenance Madness							
6 pm - 10 pm	Monday Night event							

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7:30 am to 8:30 am	Continental Breakfast							
Session IV 8:30 am - 10 am	HUD MF Disaster Marilyn Yazzie HUD Multifamily Disaster Team	Recognizing Hoarding Tendencies Ruben Rivera-Jackman	From Match to Move-In: Best Practices & Processes Martha Macias LA Family Housing	Recognizing Hoarding Tendencies Ruben Rivera-Jackman	HUD MF Disaster Marilyn Yazzie HUD Multifamily Disaster Team	How to Respond to State Audits Sue Silva Thomas Safran & Associates	What is the 4350.3? Angela Cisneros ARMD Consulting	Recognizing Hoarding Tendencies Ruben Rivera-Jackman
10 am - 10:15 am	Morning break							
Session V 10:15 am - 11:45 am	Terminating Employees and Cutting Down on Legal Battles after Termination Brittany McClintick Kimball, Tirey & St. John	Bed Bugs & the Service Coordinator Role Ruben Rivera-Jackman	Supporting Residents That Have SMI / SUD Jen Elder HHRC	Property Inspection Emilio Contreras CTCAC	Best practices and Requirements of the Eviction Process Susie Lein Kimball, Tirey & St. John	Tax Credit Income Calculation Basics Angela Cisneros ARMD Consulting	Income, Assets & Expenses - How Do You Calculate? Robin Fox LA LOMOD	Property Inspection Emilio Contreras CTCAC
12:00 pm - 1:15 pm	Lunch - Industry, Agency Staff, Spirit of AHMA and Associate Awards, Community of Quality Awards, and Conference Committee Recognition							
Session VI 1:30 pm - 3 pm	Grant Writing Opportunities LaQuetta Shamblee	Developing & Delivering Effective Service Coordinator Programs: Best Practices Ruben Rivera-Jackman	Permanent Supportive Housing (PSH) Learning Exchange: Supporting Property Management Staff through Engagement Yadi Gallegos Zamora Thomas Safran & Associates	VAWA Update Susie Lein Kimball, Tirey & St. John	Onsite Managers - Best Practices, Pitfalls & What You Need to Know When You Have One Brittany McClintick Kimball, Tirey & St. John	Tax Credit Asset Calculations Basics Sue Silva Thomas Safran & Associates	EIV & Income Discrepancies Julie Johnson & Rebecca Norman National Core	Balcony Inspections Mark Wermer Abode Communities
3 pm - 3:15 pm	Afternoon break							
3:15 pm - 4:15 pm	Active Shooter & Workplace Violence Dr. David Gonzalez							
4:15 pm - 4:30 pm	Closing session - Prize Drawings							