



Lessons Learned in Permanent Supportive Housing: Tenant Perspectives

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Brilliant Corners

We provide innovative supportive housing for people who need it.

MISSION STATEMENT & SUPPORTIVE HOUSING



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Introduction

Brilliant Corners provides innovative supportive housing for people who need it.

Everyone wants to live in their own home – and the vast majority of people, with the right kinds of supports, can do just that. At Brilliant Corners, we believe a home is the cornerstone of health, well-being and independence. We partner with government, health care, service providers, landlords and developers to create supportive housing solutions that empower people to achieve housing stability. Because when each individual has a corner of the world to call their own, our whole community shines.



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Supportive Services

Scattered Site Settings

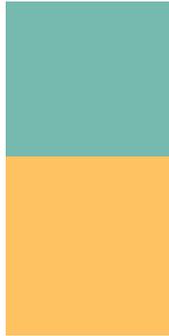
Case Management staff provide support to over 365 households across LA and Riverside Counties

Project Based Settings

3 sites in various stages of development. Onsite case management will provide support to 160 households when fully leased up

Best Practices

- Critical Time Intervention
- Harm Reduction
- Housing First
- Trauma Informed Care



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Best Practices for Success

Property Management (Scattered Sites)

- Information sharing (share early & often)
- Values, Vision & Priorities

Evidence-based supportive housing solution that connects unhoused individuals to available units and provides wrap-around supportive services

At scale, a pooled housing approach matches vulnerable households with housing options in real time to meet the public health emergency of homelessness. This model works for all populations.



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Permanent Supportive Housing Intensive Case Management Services

- Scattered Site vs Project-Based
- Case Managers (average caseload of 20 clients)
- Housing Coordinators (scattered site average caseload of 80 clients)
- Resident Services Coordinator (one per project)

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Client Panel Discussion

- Mr. Duane Worlitz
- Ms. Sherri Brown
- Mr. James Knouse

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Questions

- Introductions
- Describe your journey in the housing search process.
- What did you know about rental applications?
- What was your experience in completing rental applications?
- What has been the difference with Property Managers/Management?
- What was your relationship with your services provider?
- Knowing what you've experienced, what wisdom would you offer to a Property Manager?

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Questions

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