

2024 AHMA-PSW Conference Expo

Monday, May 20, 2024	Owner / Agent	Service Coordinators	Supportive Housing	Property Management	Supervisor	Tax Credit Compliance	HUD Compliance	Maintenance
7:30 am - 8:50 am	Registration / Continental Breakfast in the Trade Show							
9 am - 9:20 am	Opening General Session - Welcome, Announcements, and Professional Education Recognition							
Session I 9:30 am - 10:45 am	01 - National Update Kris Cook	02 - Advocacy 101 Gloria Pacas	03 - Lease Up: Best Practices Elizbeth Sandoval	04 - Rental Agreement Violations Angela Cisneros	05 - Marketing and Filling Vacancies Sheyla Batres & Nichol Corbin	06 - Understanding Income Exclusions, and Various Eligibility Requirements Lisa Bettencourt	07 - TRACS Fundamentals Robin Fox	08 - Safety Planning: Minimizing Impacts to Property Operations Scott Ployer
10:45 am - 11 am	Morning break							
Session II 11 am - 12:15 pm	09 - State Agencies Updates Elizabeth Gutierrez & Mayra Lozano	10 - Scholarships and Posters AHMA Foundation	11 - Successful Coordination of Services and Property Management Brilliant Corners	12 - Preventive Maintenance Scott Ployer	13 - REPEAT: Improving Workplace Communications Velma De La Rosa	14 - Annual Recertifications Best Practice Angela Cisneros	15 - Fundamentals of Expenses and Deductions Lisa Bettencourt & Katie Aguirre	16 - Fair Housing for Maintenance Susie Lien, KTS
12:30 pm - 2 pm	Lunch - Scholarship Awards, Recognition of Sponsors							
2 pm to 3 pm	Break in the Expo							
Session III 3:15 pm - 4:45 pm	17 - Legislative Update Rae Beam	18 - Mental Health First Aid Brilliant Corners	19 - Housing Retention Plans Rachel Leber	20 - Fair Housing- Service Animals and Modification vs. Accommodation Request Documenting & Determinating Angela Cisneros	21 - REPEAT: Improving Workplace Communications Velma De La Rosa	22 - Tax Credit Rules: Building vs. Units Sue Silva	23 - Ins and Outs/ Dos and Don't of Certifications Sheyla Batres	24 - Emergency Action Planning & Crisis Management Scott Ployer
5:pm - 6 pm	Maintenance Madness							
6 pm - 10 pm	Monday Night event							
Tuesday, May 21, 2024	Owner / Agent	Service Coordinators	Supportive Housing	Property Management	Supervisor	Tax Credit Compliance	HUD Compliance	Maintenance
7:30 am to 8:30 am	Continental Breakfast							
Session IV 8:30 am - 10 am	25 - How to Detect and Address Potential Workplace Violence Scott Ployer	26 - Clutter Addiction Ruben Rivera Jackman	27 - Active Engagement & De-Escalation	28 - Customer Service Rules Elizabeth Sandoval	29 - The Act of Terminating Employees- Cutting Down on after Termination Legal Battle Brittany McClintick, KTS	30 - HUD NSPIRE's Impact on LIHTC Programs Carlos Diaz	31 - EIV, TRACS and Civil Rights 4350.3 Chapters 8,9 and 2 Zeffert	32 - NSPIRE Kathi Markan
10 am - 10:15 am	Morning break							
Session V 10:15 am - 11:45 am	33 - Risk Management & Mitigation Megan Davidson	34 - Housing Collaborating: Resident Services & Resident Managers Ruben Rivera Jackman	35 - Motivational Interviewing and Trauma Informed Care CSH	36 - Annual Budget Sheyla Batres & Lisa Bettencourt		37 - IRS 8823 Guidebook - How to Avoid Non-Compliance Zeffert	38 - VAWA Compliance Obligations Robin Fox	39 - NSPIRE Kathi Markan
12:00 pm - 1:15 pm	Lunch - Industry, Agency Staff, Spirit of AHMA and Associate Awards, Community of Quality Awards, and Conference Committee Recognition							
Session VI 1:30 pm - 3 pm	40 - Compassion Fatigue: Cultivating Work Life Balance to Avoid Burnout Ruben RiveraJackman	41 - Animals: Service vs Support Spencer Fane	42 - Supportive Housing and Homelessness 101 CSH	43 - Crime Free Housing	44 - Rookie Supervisor Bootcamp Sheyla Batres	45 - Income Averaging Zeffert	46 - Creating a Baseline for Utility Allowance Robin Fox	47 - NSPIRE Kathi Markan
3 pm - 3:15 pm	Afternoon break							
3:15 pm - 4:15 pm	Panel Discussion							
4:15 pm - 4:30 pm	Closing session - Prize Drawings							