

2023 AHMA-PSW Conference Expo

Monday May 22nd	Owner / Agent	Service Coordinators	Supportive Housing	Property Management	Tax Credit Compliance	HUD Compliance	Maintenance	Supervisor
7:00 am - 8:30 am	Registration / Continental Breakfast							
8:30am - 9:15 am	Opening Comments							
9:15 AM	Expo Session I, II, & III							
Session I 9:30 AM - 10:45 AM	National Update Kris Cook, Christina Wong, Robin Thompson, & Lorraine Satterwhite Rm: Suite E	Service Coordinator Role in Preventing Bedbug Infestation Ruben Rivera-Jackman Rm: Pacific Coast 6	Supportive Housing and Homelessness 101 Simonne Ruff - CSH Rm: Pacific Coast 3	Working with Local Housing Authority Panel Discussion Rm: Pacific Coast 1	Files and Forms Shannon Nardinelli & Elizabeth Gutierrez Rm: Pacific Coast 2	How to Complete a HUD Budget- Based Rent Increase Gwen Volk Rm: California 4	21st Century Organizational Skills Scott Ployer Rm: Pacific Coast 4 & 5	How to Complete a HUD Budget- Based Rent Increase Gwen Volk
10:45 am - 11am	Break							
Session II 11:00 AM -12:15 PM	State Update TCAC Shannon Nardinelli, Elizabeth Gutierrez, Armine Petrosan, & Sarah Furchtenicht Rm: Suite E	Service Programs on a Shoestring Gwen Volk Rm: California 2	Motivational Interviewing and Trauma Informed Care CSH Representative Rm: California 3	How to Handle Common Tenant Complaints and Resident Infractions Sonja Horn Rm: Pacific Coast 4 & 5	Mass Lease Ups Griselda Arredondo & Rose Coreano Rm: Pacific Coast 6	Repayment Agreements Kurt Aldinger Rm: Pacific Coast 3	Identifying Irrigation Issues Mario Quiroz - GQ Landscaping Rm: Pacific Coast 2	Trust Building & Resiliency Development Scott Ployer Rm: California 4
12:30 PM - 2:15 PM	Industry Awards Luncheon							
Session III 2:15 PM - 3:30 PM	Key Wage & Hour Issues Employers can Avoid Donna Vasquez - D Vasquez Law Rm: Los Angeles 4	Disaster Preparedness for Seniors by Seniors Ruben Rivera-Jackman Rm: California 2	Share & Care - Expand Your Resources and Experiences Brett Morales - Century Villages Rm: California 3	Service/Emotional Support Animal Gwen Volk Rm: Pacific Coast 1	Average Income (AIT) Shannon Nardinelli & Elizabeth Gutierrez Rm: Pacific Coast 6	VAWA Compliance Sonja Horn Rm: Pacific Coast 2 & 3	Emergency Action Planning & Crisis Management Scott Ployer Rm: Pacific Coast 4 & 5	Secure System Access and Setup Robin Fox Rm: California 4
3:30 pm - 3:45 pm	Break							
Session IV 3:45 PM - 5:00 PM	Best Practices for Avoiding (Discrimination/Harrassment/Ret aliation) Claims Donna Vasquez - D Vasquez Law Rm: Los Angeles 4	Compassion Fatigue: Work Life Balance & Avoiding Burn-Out Ruben Rivera-Jackman Rm: California 2	Active Engagement and De- Escalation CSH Representative Rm: California 3	Time Management Tools for Property Managers Mark Livanec - Yardi Rm: Pacific Coast 4 & 5	Subsidized Multiple Layering Sonja Horn Rm: Pacific Coast 6	EIV - Let's Refresh Shall We? Kurt Aldinger Rm: Pacific Coast 3	Pest Control, Roaches, & Beyond Round the Clock Pest Control Rm: Pacific Coast 2	504 Coordination (with or without a named "504 Coordinator") Gwen Volk Rm: California 4
5:30 pm - 10:00 pm	AHMA-PSW Foundation Scholarship Dinner & Activities							

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<b>8:30am - 9:00 AM</b> Continental Breakfast								
Session V 9:00 am - 10:15 am	Implementing HUD Homeless Preference Cristi Ritschel Rm: Los Angeles 4	Mental Health Crisis Planning Ruben Rivera-Jackman Rm: California 3	Housing Retention Plans Heather Pollack - Affirmed Housing Rm: California 2	Fair Housing Update Susie Lein - KTS Rm: Pacific Coast 4 & 5	How to Respond to Audits Sonja Horn Rm: Pacific Coast 1	Updating Your AFHMP Gwen Volk Rm: Pacific Coast 6	Preventive Plumbing & Water Saving Devices Steven Linton - United Plumbing Rm: Pacific Coast 2	Special Claims Anita Moseman Rm: California 4
<b>10:15 am - 10:30 am</b> Break								
Session VI 10:30 am - 11:45 am	HUD's Final Ruling on MOR Robin Fox Rm: Los Angeles 4	Reengaging & Motivating Residents Laurie Kjar & Cathy Allen Rm: California 3	Successful Coordination of Services & Property Mangement Rachel Leber - Solari Ent. & Vanessa Luna - Brilliant Corners Rm: Pacific Coast 6	Engaging Difficult Conversations About Racial Inequality Ruben Rivera-Jackman Rm: Pacific Coast 2	The Ordeals of Verification Sonja Horn Rm: Pacific Coast 1	Interim Recertifications: Everything You Need to Know Anita Moseman Rm: Pacific Coast 3	The Latest in Mold Remediation & Asbestos Protocol Jeff Koscher - BluSky Rm: Pacific Coast 4 & 5	Writing Annual Evals & Memos Velma De La Rosa Rm: California 4
<b>12:00 PM - 1:00 PM</b> LUNCH								
Session VII 1:15 pm - 2:30 pm	The Basics of Grant Writing Velma De La Rosa Rm: Los Angeles 4	Coping with Depression & Isolation Through Activities & Programs Laurie Kjar & Cathy Allen Rm: California 3	Lease Up Best Practices Wlizabeth Sandoval - Solari Ent. & LAHSA Representative Rm: California 2	Death of a Resident Anita Moseman Rm: Pacific Coast 1	Self-Auditing Tax Credit Gwen Volk Rm: Pacific Coast 6	Waiting List Compliance Robin Fox Rm: Pacific Coast 3	How to Conduct a Proper Unit Inspection John Morales - WSH Rm: Pacific Coast 4 & 5	Intergenerational Communication Ruben Rivera-Jackman Rm: California 4
<b>2:45 PM - 3:30 PM</b> Maintenance Madness / CLOSING								