

AHMA-PSW Virtual Conference Course Descriptions

TRACK: **Manager / Compliance**

Best Practices for Move-In & Certification Interviews

Speakers: Nicole Harper, Thomas Development; Gladis Faide, Biltmore Properties; and

HUD Calculations

Speaker: *Sheyla Batres, Preservation Partners*

Income calculations can be as easy as 1, 2, 3. Come and learn what HUD requires in calculating income, assets and childcare / medical expenses.

Tax Credit Calculations

Speakers: *Shannon Nardinelli and Elizabeth Gutierrez, CA Tax Allocation Credit Committee*

Come and learn the methodology that CTCAC uses to calculate income eligibility. Course will cover basic calculations, assets, and real estate calculations.

Preventative Maintenance for Managers

Speaker: *Carlos Diaz, Thomas Safran & Associates*

Learn how the benefits of and how to create a preventative maintenance schedule, implementation, and follow up.

Property Management During Pandemic - Panel

Speakers: *Anthony Sandoval, WSH Management, Sara Furchtenicht, GK Management*

TRACK: **Maintenance**

Roofing Maintenance 101

Speakers: *Sean Tweedy and Dean Tweedy, C & D Coating*

Inspections During Pandemic – Sprinklers (NSPIRE)

Speaker: *Jason Gomez, Siemens – Fire Life Safety Services*

Concerned about how best to conduct an in-unit sprinkler inspection during COVID? This overview will cover what items are to be inspected, how and when best to do so in a CDC safe manner.

Maintenance: The New Normal & Working Through It

Speaker: *John Temoyan, BlueSky Restoration Contractors*

What is the new normal and how does that affect our properties? Join us for an interactive session where we will discuss the following:

- Types of cleaners: detergents, chemicals, disinfectants, sterilant
- Why use chemicals and how to use them properly?
- Who should perform what task?
- What is your final goal achievement?
- Testing

Appliance Repair

Speaker: *Michael Olvera, HD Supply*

What are your top 3 appliance repairs? Are they ranges, refrigerators and dishwashers? If so, you are in luck. This session will cover repairs and troubleshooting for maintenance's top 3 appliance repairs.

Property Management During Pandemic - Panel

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TRACK: Supervisor

Interviewing & Onboarding of Employees

Speakers: Gabriela Chavez, GK Management; Stacey Knapp, Thomas Safran & Associates; Gianna Richards, Solari Enterprises

Continuing the recruiting process during COVID-19 has its own unique pros and cons. This interactive session is composed of three panelists sharing their experiences, lessons learned, best practices, such as how to conduct virtual interviews; new communication techniques to interview and onboarding effectively.

The Impact of Systemic Racism on Tenants and What Management Can Do

Speaker: Robert Sowell, LA County Commission on Human Relations

While not new, awareness of Systemic Racism has greatly increase in recent weeks. In this session we will explore the impact of systemic racism on tenants and specific actions housing managers can take to reduce and eliminate its devastating effects.

Remote Supervising

Speaker: Sylvia McCann

This course will discuss different tools and strategies you can implement to effectively supervise your employees remotely, keep your staff motivated and engaged, and foster teamwork.

Time Management

Speaker: Bonni Peery

Learn the value, the necessity, and the FREEDOM of managing time and utilizing resources wisely.

Property Management During Pandemic - Panel

Speakers: Anthony Sandoval, WSH Management, Sara Furchtenicht, GK Management