

2019 AHMA-PSW Conference Expo

Sunday May 19th									
1:00 pm - 4:00 pm	BOWLING KICK-OFF EVENT								
5:00 pm - 7:00 pm	WELCOME RECEPTION								
Monday May 20th	Owner/Agent Track Anthony Sandoval	HUD Compliance Gloria Campos	Tax Credit Compliance Gianna Richards	Blended Programs Sue Silva	Property Management Sylvia Najarro	Resident Services Brenda Ruiz & Mary Ann Oliver	Maintenance Debbie Atilano	Hands-on (Interactive) Yuri Escandon	Supervisor Kurt Aldinger
7:00 am - 8:30am	REGISTRATION / CONTINENTAL BREAKFAST								
8:30am - 9:15am	OPENING SESSION / INDUSTRY AWARDS								
9:15 AM	TRADE SHOW - SESSION II & SESSION III								
Session I 9:30am - 10:45am	General Session								
10:35am - 11:00am	Break								
Session II 11:00am - 12:15pm	NAHMA Update Kris Cook	EIV Income Discrepancies Gwen Volk	Preparing for a CTCAC Monitoring Visit Shannon Nardinelli	How to Conduct Successful Applicant & Resident Interviews at Properties with HUD & Tax Credit Anita Moseman	Preparing for Unit Inspections & Documenting Issues Cortney Duval	Advocacy 101 Madelyn Pfeiffer	Fair Housing for Maintenance Susie Lein	Electrical Safety Program Rigo Turcios	Elements of a Successful Evaluation / Effective Employee Evaluation Emplicity
12:30pm - 2:15pm	SCHOLARSHIP LUNCHEON: Scholarship Recipients, Conference Committee Recognition, Associate of the Year Award, Conference & Scholarship Sponsors								
Session III 2:15pm - 3:30pm	Advocacy Ron Kingston & Juliana Bilowich	Terminations in Subsidized Housing: Assistance and Tenancy Gwen Volk	Advanced Tax Credit Compliance Anita Moseman	HCD Programs Explained Lindy Suggs	Building Strong Landlord / Tenant Relationships Cortney Duval	Hoarding.....Learning the Signs & How to Address the 'Stuff' Madelyn Pfeiffer	Landscaping Changes & Upgrades Mario Quiroz	What & When to Test Your Sprinklers & Alarms for REAC Jason Gomez	Communication Angel Herrera
3:30pm - 3:45pm	Break								
Session IV 3:45pm - 5:00pm	HR Updates and Impact Emplicity	Conducting Interviews During (Re)Certifications Gwen Volk	Frequent File Findings by the CTCAC Shannon Nardinelli & Nona Slavtcheva	Managing Resident Expectations During Multiple Program Inspections Anita Moseman	Getting a Fix on Habitability Issues Susie Lein	Animals: Service vs Support Theresa C. Becerra	Safety On Site Rigo Turcio	Asbestos & Lead John Temoyan	Motivating the Team Cortney Duval
6:30pm - 10:00pm	Dinner / Casino Night								

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Tuesday May 21st	Owner/Agent Track Anthony Sandoval	HUD Compliance Gloria Campos	Tax Credit Compliance Gianna Richards	Blended Programs Sue Silva	Property Management Sylvia Najarro	Resident Services Brenda Ruiz & Mary Ann Oliver	Maintenance Debbie Atilano	Hands-on (Interactive) Yuri Escandon	Supervisor Kurt Aldinger
8:00am - 8:30am CONTINENTAL BREAKFAST									
Session V 8:30am - 10:30am	State Agency Janea Jackson, Elizabeth Gutierrez-Ramos, Shannon Nardinelli, Connie Loyola, Lindy Suggs	Income & Asset Calculations Anita Moseman	Tax Credit Compliance for Beginners Gianna Richards	Urban Futures (UFI) Reporting for HCDI - LA Programs (Bond, Major Project, Land Use, HOME, CRA/HCD, NSP) Raette Frazeur	Fair Housing Basics Susie Lein	Shots Fired! Active Shooter Josef Levy	Disaster Preparedness John Temoyan	Bed Bugs, Roaches & Other Pesky Pests George Blackwell	Time Management Kara Rawson
10:30am - 10:45am MORNING BREAK									
Session VI 10:45am - 12:00pm	Tax / Accounting Update Carey Heyman	MOR Prep and Waitlist Management Armine Petrosyan & Robin Fox	Verification Nightmares Anita Moseman	HCD Inspections / Audits and Reporting Lindy Suggs	Preparing & Serving Legal Notices Dennis P. Block	Management & Social Services Working Together Sylvia Najarro & Luis Perez	Balcony Pre-Inspection John Temoyan	Paint - Professional Resources & Maintenance Jamilla Davis & Michelle Urbina	Managing Conflict Between Staff & Customer Kara Rawson
12:00pm - 1:30 pm LUNCH									
Session VII 1:30pm - 2:45pm	Maintenance Madness								
2:45pm - 3:00pm AFTERNOON BREAK									
3:00pm - 3:30pm CLOSING RAFFLES									